

September 13, 2022

TO: ALL PLAN PARTICIPANTS

RE: TIC DATA SECURITY INCIDENT

Dear Plan Participants:

You may have received in the mail a notice from the Funds' Administrator, TIC International, of a cyber-security incident that occurred recently. **PLEASE DO NOT DISREGARD THIS NOTICE, IT IS A LEGITIMATE COMMUNICATION.** TIC's computer systems were breached by a Russian criminal organization referred to as Conti. This breach resulted in the hackers obtaining access to at least the information contained on the 1095 forms that you receive to verify the coverage you and your family receive from the health and Welfare Fund, which is why notices were also sent to your dependents. The hackers may also have access identifying information through records TIC maintained for other Funds, such as the Pension Fund.

As soon as TIC discovered the incident, TIC reported the matter to the Federal Bureau of Investigation and will provide whatever cooperation is necessary to hold the perpetrators accountable. TIC also enhanced its cybersecurity infrastructure including 24/7 monitoring through a professional cybersecurity operations center. **TIC has also secured the services of Kroll to offer identity monitoring services at no cost to you for 12 months.** Your identity monitoring services include Credit Monitoring, Web Watcher, \$1 Million Identity Fraud Loss Reimbursement, Fraud Consultation, and Identity Theft Restoration. If you would like to further explore this protection, please call (855) 544-2905 Monday through Friday, 8:00 a.m. to 5:30 p.m. Central Time, excluding major US Holidays. The Representatives are fully versed on this incident and can answer any questions you may have.

By law, TIC was required to send the notice to anyone who was or might have been affected by the breach of their computer systems. The notice offers you the opportunity to enroll in a credit/identity monitoring program **free of charge** to you and to your family members that were affected. In addition, you should continue to monitor your personal information just as you ordinarily would. Simple steps you can take include:

- Turning on email and text message alerts with your bank and credit card companies, and periodically checking your credit report.
- Using multi-factor identification where you can, especially for when using a computer or your phone to access sensitive information like your bank accounts and credit cards.
- Placing a fraud alert on your file with the credit bureaus noted below:

Equifax
PO Box 105851
Atlanta, GA 30348
1-800-525-6285
www.equifax.com

Experian
PO Box 9532
Allen, TX 75013
1-888-397-3742
www.experian.com

TransUnion
PO Box 1000
Chester, PA 19016
1-800-916-8800
www.transunion.com

You may obtain a free copy of your credit report from each of the above credit reporting agencies once every 12 months by visiting <http://www.annualcreditreport.com>, calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, PO Box 105281, Atlanta, GA 30348. **Keep in mind that you do not have to place a fraud alert with all three of them, placing it with one will automatically carry over to the other two.**

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- You also place a credit freeze on your file. This prevents any credit from being opened in your name without having access to a PIN number provided to you.
- If you have been affected or your identity has been stolen, as stated in the notice, you can report this to law enforcement.

We encourage you to activate the free identity monitoring services.

While it is impossible to completely prevent all cyber-security incidents, the Trustees take the security of your information seriously. Every service provider to our Funds is required to carry insurance policies to cover cyber-security breaches. In addition, the Trustees have implemented detailed policies and procedures requiring that every service provider meet rigorous standards for data security that are verified by independent auditors.

If you have any additional questions regarding this matter, please contact the number listed on the notice you received in the mail (855) 544-2905.

Sincerely,

James E. Schreiber
President